



Wisconsin
Department of Health Services

Positive Behavior Supports in the Workplace

Resources

Module 1:

Rethinking Challenging Behavior

Positive Behavior Supports

- [Video: “Seven Ways to Cause a Crisis”](#)

Person-Centered Thinking

- [Video: Service vs. Person-Centered Thinking](#)

Trauma-informed Care Resources

- [Promising Practices](#)
A website for professionals working to improve employment outcomes for people with disabilities. It has a section dedicated to the most recent, reliable information about trauma informed care.
- [Trauma-Informed Care Webinar](#)
This free webinar from the George Washington University includes what trauma looks like in people, and tips for skillful care.
- [Disability Justice](#)
This website provides research and statistics about abuse and exploitation of people with disabilities.

Identifying Outdated and Service-Centered Thinking

- [Improving Your Person-Centered Thinking](#) training can help you shift from outdated practices, to the newer way of working.

Module 2:

Discovery and Job Matching

Doing it Right: The Discovery Fidelity Scale

- [Download the Discovery Fidelity Scale](#)

Scoring Fidelity

- [“Essential Elements for Customized Employment for Universal Application”](#)
WIOA Guide courtesy of the LEAD Center website

Discovery Case Studies

Griffin-Hammis

- [Customized Employment: Stories and Lessons From the Field](#)

Virginia Commonwealth University Case Studies:

- [Dan’s Case Study](#)
- [Sarah’s Case Study](#)
- [Betsy’s Case Study](#)
- [Terry’s Case Study](#)
- [Randy’s Case Study](#)

Module 3:

On-the-Job Strategies

Seven Steps to Foster Inclusion

- [“The Seven Phase Sequence for Balancing Naturalness and Individual Employee Needs.”](#)
Michael Callahan – Created a process for inclusion